

OUR CARF ACCREDITED PROGRAMS AND SERVICES

The Infant Development Program

Supported Child Development Program

Speech and Language Therapy

Physiotherapy

Occupational Therapy

Family Services

Key Worker

Next Step Autism Program

Fraser Health Assessment Clinic

This means that you have the following assurances:

- We strive to eliminate barriers that prevent you from receiving the services you need.
- You are involved in the service planning for your children.
- We respect and preserve your confidentiality. We inform you of your rights to privacy during our initial contact.
- We respect your cultural and individual preferences.
- We inform you of our complaints resolution process. Concerns and complaints are resolved without any repercussions to the complainant.
- We are knowledgeable of community resources that may be helpful to you.
- Our staff is fully qualified and has ample opportunity for professional development.
- We are accountable to our funding sources, referral agencies, and the community at large.
- We address health and safety concerns such as building safety and emergency preparedness.
- Our management practices are efficient, cost effective, and based on outcomes and consumer satisfaction