

# FVCDC COVID-19 RESPONSE

**Please note, FVCDC will continue its mask policy for staff and clients until September 4, 2021. This means continuing to wear masks during sessions and in common spaces. The reason is that many of the children we support do not have the ability to be vaccinated and they are often in a higher health vulnerability. Keeping this measure in place will protect their health and safety. Thank you for your understanding. We look forward to serving you!**

To continue to support our clients under direction from the Provincial Health Officer, FVCDC developed a COVID response. Aligned with the BC government's restart plan, FVCDC's COVID response is a phased approach to gradually and safely reintroduce in-person services for our clients.

On June 15 we began Phase 2. Health and safety remain at the forefront. During Phase 2, a small number of in-person services are being provided in our Abbotsford and Chilliwack offices or at Sto:lo or Seabird and in safe, outdoor spaces where physical distancing can be maintained. The majority of our services will continue to be delivered virtually and by phone.

Health and safety remain at the forefront, rigorous safety measures are in place and will be monitored and evaluated as we continue to follow Provincial Health Officer and WorkSafeBC guidelines. If you are contacted about a potential in-person visit, your consultant or therapist will talk with you in advance about what you can expect when attending an appointment in person.

Please see the occupational Health and Safety Plan below.

## **[COVID-19 Occupational Health and Safety Plan](#)**

It is important for children, youth, and their families to stay connected in this unprecedented time. We are committed to supporting connection in creative ways tailored for each family and community. In response to COVID-19 we are adapting services in the following ways:

### **Infant Development, Supported Child Development, and Infant/Child Development**

- Our staff are providing consultation via phone and technology platforms for families, daycares, pediatric specialists, and schools
- SCD Program support workers are continuing to provide support in preschool, childcare and out-of-school care programs and doing their best to keep children participating safely
- Our staff are creating online resources for parents and Early Years groups
- A small number of in-person services are being provided

### **Family Services: Clinical Counselling, Key Worker, and Family Enrichment**

- We offer therapeutic counselling by phone, at adjusted hours, to support families in crisis

- Our Key Workers connect with families by phone and provide online education to schools
- Our Behavioural Interventionists are supporting families via technology platforms
- A small number of in-person services are being provided

### **Occupational Therapy, Physiotherapy, and Speech Language Therapy**

- Our Occupational Therapists, Physiotherapists, Speech Language Pathologists and Assistants are supporting families, schools, and community agencies by phone, email, virtually or in-person where applicable
- Intervention is being provided primarily in virtual visits, with some visits in-person appointments when needed
- Resources for home use, where appropriate, are being provided by all our therapists.
- Virtual parent education and intervention groups are being provided for families across our region
- Assessments are being provided in person, when needed, and we are working to find ways to deliver full assessments virtually

We thank you for your patience in these unprecedented times. We look forward to seeing you again.

If you have any questions, concerns, or require more information about service delivery please contact the relevant Department Head listed below.

<b>SERVICE</b>	<b>CONTACT INFORMATION</b>
Infant and Child Development	Stacey Barfoot <a href="mailto:sbarfoot@fvcdc.org">sbarfoot@fvcdc.org</a> or Kiran Sidhu <a href="mailto:ksidhu@fvcdc.org">ksidhu@fvcdc.org</a>
Family Services	Wendy Bruzzese <a href="mailto:wbruzzese@fvcdc.org">wbruzzese@fvcdc.org</a>
Occupational Therapy	Erwin Schellingerhout <a href="mailto:eschellingerhout@fvcdc.org">eschellingerhout@fvcdc.org</a>
Speech Language Therapy	Lauren Pegg <a href="mailto:lpegg@fvcdc.org">lpegg@fvcdc.org</a>
Physiotherapy	Yvette Jollet <a href="mailto:yjollet@fvcdc.org">yjollet@fvcdc.org</a>

If you have any general questions please reach out to [info@fvcdc.org](mailto:info@fvcdc.org)

Useful Websites:

[BC Ministry of Health](#)

[BC Centre for Disease Control](#)