

To: Fraser Valley Child Development Centre (FVDC) Families

From: Karen Dickenson Smith, Executive Director

Date: July 6, 2020

Subject: Update on FVDC COVID-19 Response

In these difficult times, FVDC acknowledges the struggles and sacrifices of individuals and families in our communities. The impacts of the pandemic have hit people hard, including many of the people we serve. Our message is: We are here for you.

To continue to support our clients under direction from the Provincial Health Officer, FVDC developed a COVID response. Aligned with the BC government's restart plan, FVDC's COVID response is a phased approach to gradually and safely reintroduce in-person services for our clients. On June 15 we began Phase 2.

Health and safety remain at the forefront. During Phase 2, a small number of in-person services are being provided in our Abbotsford and Chilliwack offices, and in safe, outdoor spaces where physical distancing can be maintained. The majority of our services will continue to be delivered virtually and by phone.

Rigorous safety measures are in place and will be monitored and evaluated as we continue to follow Provincial Health Officer and WorkSafeBC guidelines. FVDC's COVID Safety Plan can be found on our website at [www.fvcdc.org](http://www.fvcdc.org).

If you are contacted about a potential in-person visit, your consultant or therapist will talk with you in advance about what you can expect when attending an appointment in person. Families will be asked:

- If you are comfortable attending a visit in person.
- To limit the number of people attending a visit.
- To cancel the appointment if anyone in the family / household is experiencing symptoms of illness or has returned from travel.
- To follow safety protocol as directed by FVDC staff and to maintain physical distancing wherever possible.

We thank you for your patience in these unprecedented times. We look forward to seeing you again.

If you have any questions, please do not hesitate to reach out to your primary service provider or to contact me at [kdickensonsmith@fvcdc.org](mailto:kdickensonsmith@fvcdc.org).

Kind regards,



Karen Dickenson Smith MPH, MBA, FPR  
Executive Director  
Fraser Valley Child Development Centre

Helping kids shine!

